

UNIVERSITY OF CAMBRIDGE

Dr. Sander van der Linden, Cambridge Social Decision-Making Laboratory

Outline

• What is fake news?

• Identifying the problem

• Consequences for Social Cohesion:

• Evaluating the social consequences

• A Psychological Vaccine Against Fake News

• Finding (practical) solutions



What is "fake news"?





What is "fake news"?

Report **#FakeNews: innocuous or intolerable?**





Wilton Park

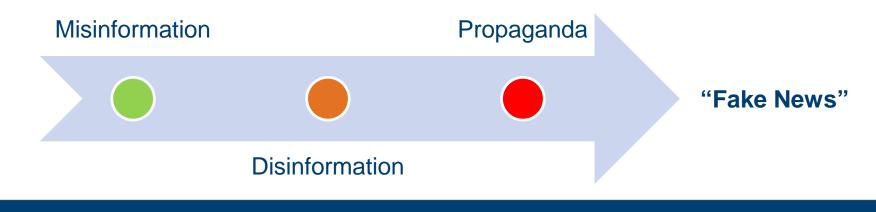
Harnessing the power of dialogue





What is "fake news"?

- Misinformation
 - "False or incorrect information" (including human error).
- **Disinformation** (misinformation + intent)
 - "The purposeful spread of false or incorrect information with the explicit intent to cause harm or to confuse and deceive others".
- Political Propaganda (disinformation + political agenda)
 - "Institutionalized or state-run public indoctrination campaigns".





Social contagion: The spread of false memes



Claim: A number of localities in the United States, France, and Britain are considered. Muslim "no-go zones" (operating under Sharia Law) where local laws are not applicable.

FALSE

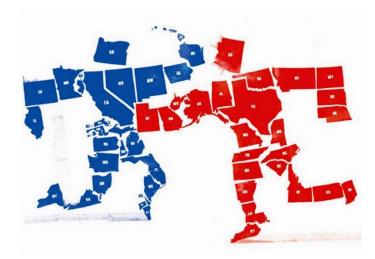








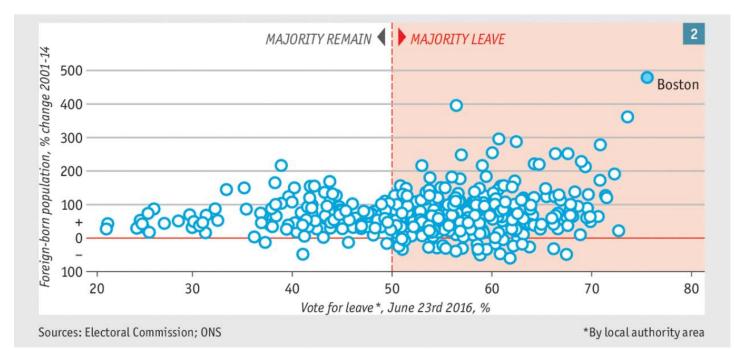
Group Consensus and Polarization







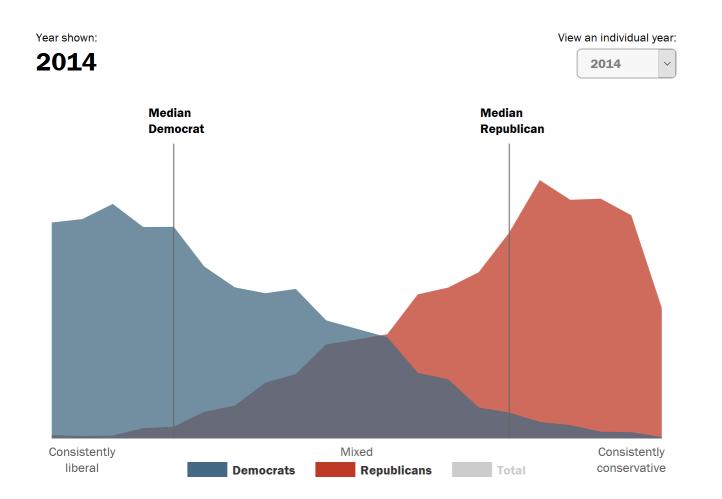
Explaining Brexit Britain's immigration paradox



Areas with lots of migrants voted mainly to Remain. Or did they?

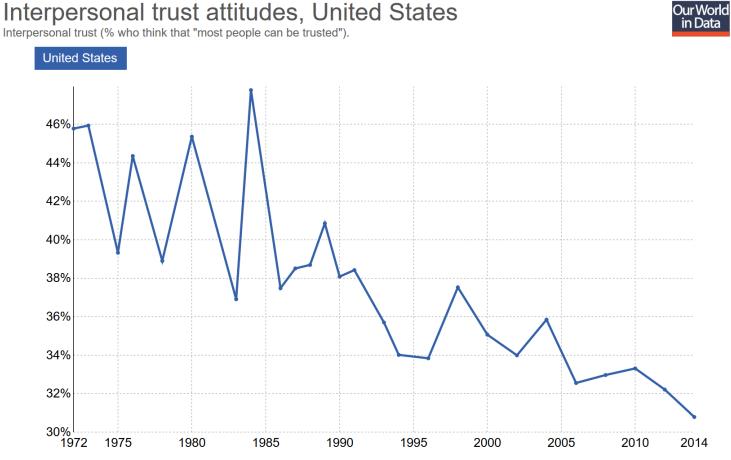


Group Consensus and Polarization









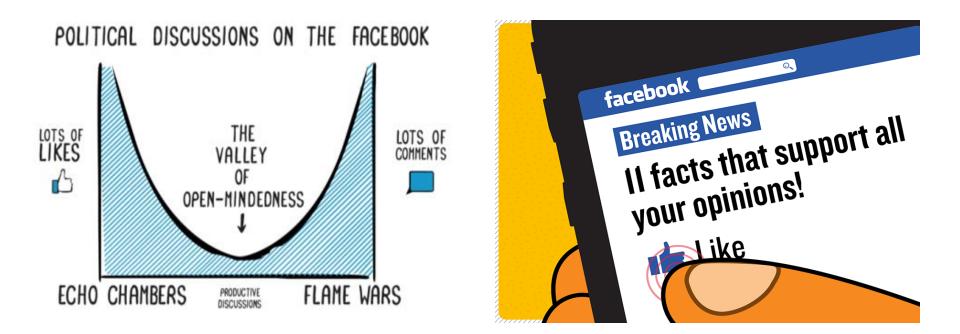
Interpersonal trust attitudes, United States

OurWorldInData.org/trust • CC BY-SA

Source: US General Social Survey



Social Echo Chambers



 Greater access to information via online news and social media fosters selective exposure to ideological content, resulting in a so-called "echo chamber" of like-minded opinions that promote social extremism and political polarization.



Social Echo Chambers

Clinton and Trump supporters live in their own Twitter worlds

Hillary Clinton supporters in this user group are not as cohesive as Trump supporters and they interact more frequently with users who follow both or neither candidate. They have few mutual follower networks in common with the far-right conservative cluster. Follow only Trump Follow only Clinton Follow both Follow neither

This large cluster of Trump supporters on Twitter have little mutual follower overlap with other users and are a remarkably cohesive group. They exist in their own information bubble.

Trump Supporters

Source: The Electome | The Laboratory for Social Machines at the MIT Media Lab



Clinton

Supporters

Concerted disinformation campaign

prop-a-gan-da

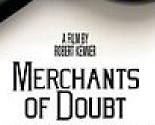
pris-per-gen-de indexit. 1 Deceptory information, expecially of a biased or misleading nature, used to promote or publicize a particular political cause or point of view.

1010510

(NIW YOLL)

MANUFACTUR

(nuuunt)



FROM THE DIRECTOR OF "FOOD, INC."

NAMES AND ADDRESS AND ADDRESS ADDRESS



prop•a•gan•da

prä-pe-'gan-de noun 1. Derogatory information, especially of a biased or misleading nature, used to promote or publicize a particular political cause or point of view.



Promoting "fake experts" to manufacture doubt about science

Sometimes, inconvenient scientific facts threaten the interests of industry groups and organisations. For example, the scientific evidence linking smoking with lung cancer threatened the profits of the tobacco industry. Similarly, scientific evidence linking fossil fuel emissions with global warming threatens the profits of the fossil fuel industry.

According to a recent nationwide survey: MORE DOCTORS SMOKE CAMELS THAN ANY OTHER CIGARETTE

YOUR "T-ZONE" WILL TELL YOU ... T for Taste... T for Throat... that's your proving ground for any cigarette. See if Comels dan't suit your "T-Zone" te a "T." A supple to the Atlant cigarette do you in the anyone ch areas rach, fall di moker. If you di Camels. Let you Your "T-Zone" te a "T."

 Not a single branch of medicine was overlooked in this nationwide survey made by three leading independent research organizations. To 113,597 doctors from Canada to Mexico, from the Atlantic to the Pacific went the query – What cigaretie do you smoke, Dactor?

The brand named most was Camel.

Like anyone else, a doctor smokes for pleasure. He appreciates rich, full flavor and cool mildness just as any other smoker. If you don't happen to be a Camel smoker now, try Camels. Let your "T-Zone" give you the answer.

In these cases, a common tactic for industry groups and organisations is to manufacture doubt about the science through the promotion of *"fake experts"*. Fake experts are spokespeople who convey the impression of expertise in a given area without possessing actual relevant experience. Groups wishing to cast doubt on science often use fake experts to convince the public that the science isn't settled.



Fake Experts



Follow @realDonaldTrump

According to Bill O'Reilly, 80% of all the shootings in New York City are blacks-if you add Hispanics, that figure goes to 98%. 1% white.

June 5, 2013 7:55 am via Twitter for Android Reply Retweet Favorite



A "psychological vaccine" against fake news



Global Challenges

www.global-challenges.com

Inoculating the Public against Misinformation about Climate Change

Sander van der Linden,* Anthony Leiserowitz, Seth Rosenthal, and Edward Maibach



A psychological vaccine against fake news





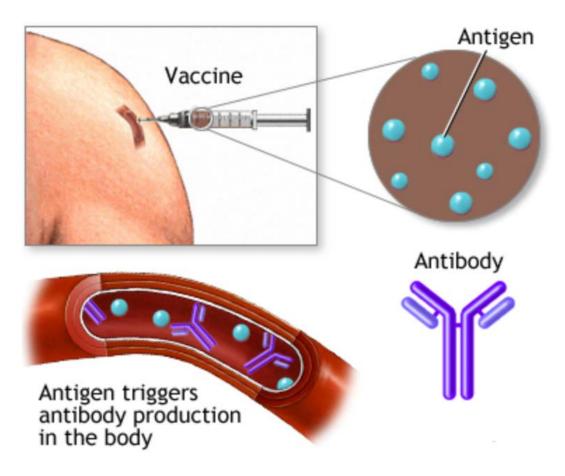
A psychological vaccine against fake news

BBC	Sign in		News	Sport	Weather	iPlayer	TV	R
NEWS								
Home UK	World Business	Politics	Tech	Science	Health	Educatior	n Er	ntert
UK England N. Ireland Scotland Alba Wales Cymru								

Cambridge scientists consider fake news 'vaccine'

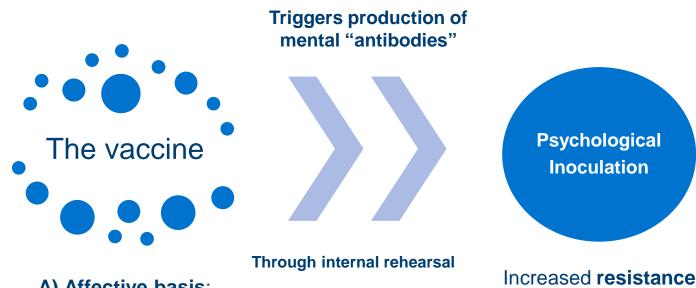


The biological "inoculation" metaphor





The process of psychological "inoculation"



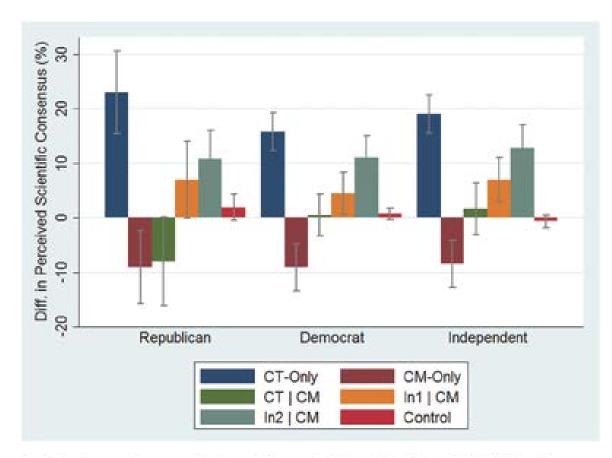
A) Affective basis:"Warning of impending threat"

Increased **resistance** to future exposure and persuasion attempts

B) Cognitive basis: "Refutational preemption"



A Psychological Vaccine Against Fake News



Note: CT = Consensus Treatment, CM = Counter-Message, In1 = General Inoculation, In2 = Detailed Inoculation. Error bars represent 95% confidence intervals.



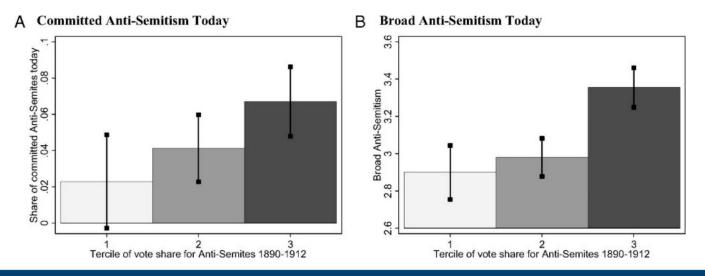
World War II Propaganda

Nazi **indoctrination** was most effective where it could tap into **pre-existing** prejudices (Voigtländer & Voth, 2014).

German General Social Survey (2006)

"Jews living in Germany should have equal rights with Germans in all respects"

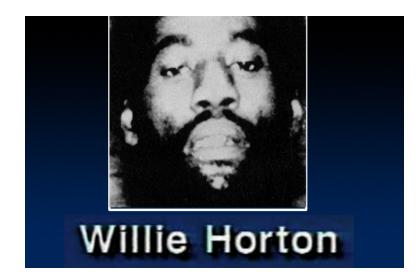
10% Disagreed in Hamburg48% Disagreed in Lower Bavaria





Social conflict

Archival studies have shown that people exhibit **heightened authoritarian** propensities and behaviors during periods marked by social, economic, and political threat, including toughness, aggression, cynicism, and submission to power and authority (e.g., see Lavine et al., 1999).



Prejudiced individuals were 40% more likely to oppose racially egalitarian policies compared to non-prejudiced individuals after ad campaign exposure (Mendelberg, 1997).



Fake News Policy?

Truth seekers: inside the UK election's fake news war room

In an office in London, fact checkers part-funded by Google and Facebook are hard at work attempting to stem the endless flow of fake stories



Inquiry launched into targeting of UK voters through social media

Information commissioner's investigation to go further than current exploration of practices used in EU referendum

General election 2017 - latest updates





Fake News Policy?



Current Opinion in Behavioral Sciences

Volume 18, December 2017, Pages 1–6



Policy and population behavior in the age of Big Data

https://doi.org/10.1016/j.cobeha.2017.05.010

Get rights and content

Highlights

- Policies increasingly utilize Big Data to target sub-groups of populations.
- Big Data studies may not reflect psychological insights from traditional research.
- If done appropriately, Big Data may produce high-power, nuanced policy insights.
- Ethical and scientific topics call for legislative and professional guidance.
- A simple test may promote appropriate use leading to ideal population outcomes.



Thank you

